

# PROPERTY BOOKING TERMS & CANCELLATION POLICY

BY CONFIRMING YOUR BOOKING, YOU AGREE TO OUR TERMS AND CONDITIONS.

**NO REFUNDS ON ALL THIRD PARTY BOOKINGS.**

## **Motel & Twin Share Motel Rooms:**

- A deposit of \$150.00 or equal to the first night's accommodation (short stays) will be charged to the credit card provided when confirming your reservation.
- Early departures (applies to all rooms) – Strictly No Refunds. For long term bookings adjustment to nightly rate and days may be offered in lieu. Conditions apply (Three month expiry date).
- Cancellation - 48 hours advance notice of cancellation. Bookings for three or more nights and in peak periods requires seven days advance notice of cancellations. (No refund, after these periods)
- Payment due on or day before the arrival date. Peak periods payment due seven days before arrival date.
- Discounted rates are non-refundable.
- Peak Periods: All school holidays, All major events, Long weekends, Clipsal 500, Tour Down Under, Royal Adelaide Show, Adelaide Fringe Festival, Adelaide Test match.

## **Apartments:**

- A deposit of \$150.00 will be charged to the credit card provided when confirming your reservation. This deposit is non-refundable.
- Full balance due 14 days before check in date. Peak periods 30 days.
- Cancellations - 14 days notice required.
- Cancellations - Peak period 30 days notice required: All school holidays, All major events, Long weekends, Clipsal 500, Tour Down Under, Royal Adelaide Show, Adelaide Fringe Festival, Adelaide Test match.
- Early departures – Strictly No Refunds. For long term bookings adjustment to nightly rate and days may be offered in lieu. Conditions apply (Three month expiry date).
- Discounted rates are non-refundable.

## **Two Bedroom Apartment:**

- A deposit of \$250.00 will be charged to the credit card provided when confirming your reservation. This deposit is non-refundable.
- Full balance charged 30 days before arrival date.
- Cancellations - 30 days notice required.
- Cancellations - Peak period 60 days notice required: All school holidays, All major events, Long weekends, Clipsal 500, Tour Down Under, Royal Adelaide Show, Adelaide Fringe Festival, Adelaide Test match.
- Early departures – Strictly No Refunds. For long term bookings adjustment to nightly rate and days may be offered in lieu. Conditions apply (Three month expiry date).
- Discounted rates are non-refundable.